HP Chromebook 14-db0020nr


This entertaining Chromebook provides a seamless Chrome experience and easy access to Android apps via Google Play. Enjoy all the power you need, and exciting entertainment features to do more.

Product overview

- **Immersive entertainment**: The perfect PC for your daily dose of entertainment. Includes dual speakers and Audio by B&O.
- **Work or play. Powers your day**: Delivers plenty of power to take on your day, thanks to the latest AMD processor. Get great connectivity, up to 32 GB of storage, and up to 9 hours and 15 minutes of battery life.
- **The best of Chrome OS**: Enjoy access to all your favorite Android apps, and a secure online experience with Chrome OS.

**Key specifications**

- **Operating system**: Chrome
- **Processor**: AMD Dual-Core A4-9120C
- **Display**: 14.0-inch diagonal HD SVA anti-glare WLED-backlit (1366 x 768)
- **Memory**: 4 GB DDR4-1866 SDRAM (onboard)
- **Internal storage**: 32 GB eMMC
- **Graphics**: AMD Radeon™ R4 Graphics
- **Sound**: B&O with dual speakers
- **Battery life**: Up to 9 hours and 15 minutes (mixed usage)
- **Wireless**: Qualcomm® Atheros QCA6174A-5 802.11a/b/g/ac 2x2 Wi-Fi and Bluetooth®
- **Camera**: Front-facing HP TrueVision HD Webcam with integrated dual array digital microphones
- **Product weight**: 3.40 lb

**Product features**

- **Chrome**: Experience an easy-to-use operating system designed for security and speed.
- **Liberating battery life**: Take on your day without worrying about recharging.
- **A truly powerful audio experience**: HP speakers, custom-tuned in collaboration with experts at B&O, deliver rich, authentic sound.
- **Sleek design**: Easily take this thin and light PC from room to room or on the road.
- **180° hinge. Share with ease**: Enjoy thousands of Android apps and easily share your screen with the flexibility of a hinge that allows up to 180° rotation.
- **High-definition display**: Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.
- **Rock-solid connections**: With the latest 802.11 a/c (2x2) Wi-Fi adapter and Bluetooth® 4.2, all your connections are rock solid and up to 6 times faster than 802.11 n 1x1.
- **MU-MIMO supported**: Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **Micro SD card reader**: Simply insert a Micro SD card and increase your device’s storage for more movies, photos, and music. Or easily access any content you have stored on an existing card.
- **32 GB eMMC storage**: An embedded multimedia card provides reliable flash-based storage.
- **AMD Radeon™ R4 graphics**: Whether it’s games or movies, experience high performance for all your entertainment.
- **HP TrueVision HD Camera**: Video chat with vibrant clarity, even in low light.
- **Google Drive**: Your own virtual hard drive is available anywhere the Internet is accessible. Conveniently store up to 100 GB of content for 2-years with Google Drive access.
- **Google Play Store**: Access millions of Android apps for entertainment and productivity.

**Environmentally conscious**

HP is committed to sustainability. When you use your HP Chromebook x360 you do the environment and your pocket a favor.

- **Low Halogen**
- **Mercury-free display backlights**
- **Arsenic-free display glass**

**Warranty and support**

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP’s Hardware Limited Warranty**: Full warranty details are included with your product.
- **Technical Support for Software & initial set-up**: Complimentary Limited Technical Support, including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:

- **Online Support**: For technical support with this product, visit HP Customer Support http://support.hp.com.
- **Social Media Support**: To find solutions, ask questions, and share tips, join us on the HP Support Forum at hp.com/go/supportforum, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.

Extend your coverage:

- **SmartFriend, part of HP Care**: Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1.844.814.1800 to get started.
- **Care Packs**: Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/cpc or call toll-free at 1.877.232.8009.
## Specifications

<table>
<thead>
<tr>
<th>Feature</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating system</strong></td>
<td>• Chrome</td>
</tr>
<tr>
<td><strong>Processor</strong></td>
<td>• AMD Dual-Core A4-9120C(2)</td>
</tr>
<tr>
<td><strong>Processor speed</strong></td>
<td>• 1.6 GHz base frequency, up to 2.4 GHz burst frequency(2)</td>
</tr>
<tr>
<td><strong>Processor cache</strong></td>
<td>• 1 MB cache</td>
</tr>
<tr>
<td><strong>Memory</strong></td>
<td>• 4 GB DDR4-1866 SDRAM (onboard)</td>
</tr>
<tr>
<td><strong>Accessible memory slots</strong></td>
<td>• Memory slot not user accessible</td>
</tr>
<tr>
<td><strong>Video graphics</strong></td>
<td>• AMD Radeon™ R4 Graphics(14)</td>
</tr>
<tr>
<td><strong>Internal storage</strong></td>
<td>• 32 GB eMMC(16)</td>
</tr>
<tr>
<td><strong>Finish and features</strong></td>
<td>• HP textured finish in chalkboard gray</td>
</tr>
<tr>
<td><strong>Camera</strong></td>
<td>• Front-facing HP TrueVision HD Webcam with integrated dual array digital microphones(30)</td>
</tr>
<tr>
<td><strong>Display</strong></td>
<td>• 14.0-inch diagonal HD(33) SVA anti-glare WLED-backlight (1366 x 768)</td>
</tr>
<tr>
<td><strong>Wireless connectivity</strong></td>
<td>• Qualcomm® Atheros QCA6174A-5 802.11a/b/g/ac(76) 2x2 Wi-Fi and Bluetooth(26, 31) Combo (MU-MIMO supported)</td>
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<tr>
<td><strong>Digital media</strong></td>
<td>• Micro SD media card reader</td>
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<tr>
<td><strong>Sound</strong></td>
<td>• B&amp;O with dual speakers</td>
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<tr>
<td><strong>Keyboard</strong></td>
<td>• Full-size island-style keyboard</td>
</tr>
<tr>
<td><strong>Pointing device</strong></td>
<td>• Touchpad supporting multi-touch gestures without on/off button</td>
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<tr>
<td><strong>External notebook ports</strong></td>
<td>• 2 USB 3.1 Gen 1 Type-C™ (Charging, power delivery, video, data)(42)</td>
</tr>
<tr>
<td><strong>Dimensions</strong></td>
<td>• Unpackaged: 13.27 in (W) x 8.93 in (D) x 0.72 in (H)</td>
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<tr>
<td><strong>Weight</strong></td>
<td>• Unpackaged: 3.40 lb(73), Packaged: 4.79 lb</td>
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<tr>
<td><strong>Battery life</strong></td>
<td>• Up to 9 hours and 15 minutes (mixed usage)(71)</td>
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</tbody>
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## Warranty and Support

- 1-year limited hardware warranty. Additional information available at [www.support.hp.com](http://www.support.hp.com)
- 90 days limited technical support for software and initial setup (from date of purchase)(33)

## Software

### Productivity and tools

- **Google Drive**: Your own virtual hard drive is available anywhere the Internet is accessible. Conveniently store up to 100GB of content for 2-years with Google Drive access.(10)(37)
- **Google Play Store**: Access millions of apps, from entertainment to productivity, designed to bring the best of your mobile Android experience straight to your Chromebook(19)(88)

## Additional Information

### Product number

- SVD64UAABA

### Ad embargo date

- 01/27/2019

### UPC Code

- 139424688586

### Country of origin

- China

### Tariff number

- 8471300000

### Pallet information

- **Dimensions**: 47.24 in (L) x 39.37 in (W) x 46.0 in (H)
- **Total weight**: 522.60 lb
- **Layers**: 3
- **Products per layer**: 34

### Battery regulatory data

- **Transportation or storage regulations**: Y
- **UN# and proper shipping name**: UN3481 - Lithium ion batteries packed with equipment
- **Number of batteries**: 1
- **Primary battery watt hours**: 37.36
- **Applicable CPSC regulations**: N

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